



Terms and Conditions of Sale

Terms

All orders are shipped C.O.D. or via credit card payment, unless an open account has been established previously. Open account terms are 30 days net from the date of the invoice. Should a collection fee be incurred due to delayed payments, it will be applied to the account. Other penalty charges may apply. All products purchased from rde Connectors & Cables, Inc., remain the property of rde until all outstanding invoices have been paid in full.

Minimum Orders

There is no minimum order requirement. Orders under \$100 may be paid by credit card only. Orders under \$100.00 are subject to a \$25.00 handling charge, unless other arrangements are made. A minimum order amount of \$250.00 is required for orders outside of the USA.

Shipping

Unless otherwise specified, all orders will be shipped via UPS Ground. All goods are shipped FOB Sunrise, Florida. We insure each UPS shipment. Insurance will only be excluded if we have a written statement of the customer to pay the full amount of the invoice if the shipment gets lost. The title does not pass to the customer until the goods are fully paid to rde Connectors & Cables, Inc.

Backorders

Unless otherwise instructed, any items that are out of stock will be placed on backorder. The customer is instructed not to reorder this item as it will be shipped upon arrival at our production facilities.

Returns

rde Connectors & Cables, Inc., warrants its merchandise to be free from any defect(s) in material, assembly, title, or other. All orders are final; only defective goods may be returned. In the event of a product defect, it may be returned to our current business address, provided the customer has secured an RMA number from rde, and has displayed such on the outside of the package. The customer may call or write to obtain an RMA number from our sales department prior to returning the product(s). All RMA requests must be submitted within 30 days of receipt of the merchandise.

Cancellations

Orders may only be cancelled within 1 business day after the date of placement. There will be no exceptions.

Notice

rde Connectors & Cables, Inc., reserves the right to change its Conditions of Sale without prior notice.



Warranty and Disclaimer

A limited warranty applies to the products sold by rde Connectors & Cables, Inc.

rde Connectors & Cables, Inc. will not be liable for any loss, damage, cost of repairs, incidental or consequential damages of any kind, whether or not based upon express or limited warranty, contract, negligence, or strict liability arising in connection with the design, manufacture, sale, use, or repair of the products.

rde Connectors & Cables, Inc. expressly warrants that each product sold will be free from defects in material and workmanship. The purchaser should inspect goods delivered with respect to possible external damage immediately upon receipt. rde Connector & Cables, Inc.'s liability under this warranty is limited to the repair or replacement of any unit which proves to be defective in material or workmanship under normal use or service within one year from date of shipment, provided the unit is returned at purchaser's expense to seller's shipping point. No material is accepted for analysis, replacement, or repair without an RMA number issued by the sales department of rde Connectors & Cables, Inc.

The warranty of rde Connectors & Cables, Inc. shall not apply to any goods or components thereof which have been subjected to any of the following:

- ▶ **IMPROPER OPERATION**
- ▶ **STORAGE OR MAINTENANCE**
- ▶ **MATERIAL MODIFICATIONS, UNLESS APPROVED BY rde Connectors & Cables, Inc.**
- ▶ **ANY DAMAGE CAUSED BY ACCIDENT, REGARDLESS OF FAULT**

Except as expressly set forth above, rde Connector & Cables, Inc. shall not be liable for incidental or consequential damages of any kind, including but not limited to loss of profits, downtime expenses, or increased cost of operation.

rde Connectors & Cables, Inc. reserves the right to discontinue manufacture of any product, or to change product materials, designs, or specifications at any time and without prior notice.

All statements made in our catalogs and literature are subject to omission and/or error. We do not guarantee that the information presented therein is accurate or complete, and we disclaim any liability regarding its use.